

STUDY WITH US, WORK WITH US





**WELCOME
TO YOUR FUTURE**

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WELCOME TO THE HOTEL SCHOOL

We are proud to introduce The Hotel School Australia, a leader of University education in Hospitality, Tourism, and Event Management education.

At The Hotel School, we go beyond providing a degree—we deliver a transformative learning experience through the Southern Cross Model, immersing students in one of the world's most dynamic industries.

Our industry-focused approach ensures that students gain real-world insights and practical skills that set them apart. We recognise that every student's aspirations are unique, which is why our curriculum combines essential management knowledge with the flexibility to tailor studies to individual career goals, whether in hotel management, tourism, hospitality, events or general management.

We invite you to discover The Hotel School Australia and become part of our global community, which has been shaping industry leaders since 1989.

We look forward to welcoming you on this exciting journey.



Nicholas Hyde
Executive General Manager,
The Hotel School Australia



Professor Erica Wilson
Dean, The Hotel School Australia
Pro Vice Chancellor (Academic Innovation),
Southern Cross University



THE HOTEL SCHOOL ADVANTAGE

The Hotel School Australia was founded in 1989 within the InterContinental Sydney, as the first specialised hotel management educator in Australia with the vision of creating Australia's top talent in the sector. Today, our University is leading Australia's education in hospitality and tourism management, with degrees respected both nationally and globally.

As a provider of Southern Cross University courses, we combine academic rigour with practical learning, leading the way in hotel management, hospitality, and tourism education in Australia. Our students gain industry experience with global brands during their studies, reflecting the power of our 'Study With Us, Work With Us' promise.

Developed with industry for industry, our curriculum focuses on fundamental management topics, equipping students with transferable skills applicable across industries in Australia and overseas.





EMPLOYMENT OUTCOMES

97% of students are employed within six months of graduation, with the majority securing jobs before they graduate.



PRACTICAL EXPERIENCE

Experience paid work opportunities, global internships, industry excursions and tours, alongside your studies to explore the diverse career opportunities on offer.



GLOBAL COMMUNITY

As a specialised University educator, THSA's community of industry leaders offers exclusive access to mentorships, career opportunities and a global professional network that will last throughout your lifetime.



INDUSTRY CENTRIC LEARNING

You will have the opportunity to participate in numerous activities and professional development courses, on-site visits, workshops and industry guest speakers.



STUDENT DIVERSITY

With students from all around the world, our student diversity promotes critical thinking, creativity, and prepares students for global collaboration and multicultural environments.



CAMPUS LOCATIONS

The Hotel School has 3 CBD campuses in Brisbane, Melbourne and Sydney, strategically located in the heart of Australia's tourism capitals. Students have the opportunity to transfer between campuses during their studies to experience work and study around Australia.

STUDY IN ICONIC LOCATIONS

Immerse yourself in Australia's most iconic urban landscapes while studying at The Hotel School.

Our campuses in Brisbane, Melbourne, and Sydney place students in the heart of bustling tourism and hospitality districts, where industry opportunities are just steps away. Whether it's networking with global brands, gaining real-world experience, or embracing the energy of these major cities, our campus locations ensure a dynamic and enriching student journey.





BRISBANE CBD



MELBOURNE CBD



SYDNEY CBD

SOUTHERN CROSS UNIVERSITY



Southern Cross University is a contemporary, multi-campus Australian University with a global outlook. At Southern Cross University, we are driven by a clear purpose: to change lives through revolutionary learning and research with real impact. Our main campuses are located at the Gold Coast in Queensland and in the Northern Rivers and at Coffs Harbour in New South Wales.

The University is a leader in university-level tourism studies and research in Australia and operates The Hotel School in Sydney, Melbourne and Brisbane. Our leading academics strive for research excellence that informs industry practice, policy and regulation. We are committed to making a difference locally and globally with industry and community collaboration that produces engaged teaching and research outcomes.

Our game-changing Southern Cross Model is focused on active, immersive learning and increased student success with an innovative calendar of six-week terms. Work placements and developing practical, industry-specific skills are a feature of our degrees.

A MESSAGE FROM PROFESSOR VICE CHANCELLOR TYRONE CARLIN

Southern Cross University and The Hotel School have a unique partnership and vision: to offer you a world-class education in hotel and hospitality management.

As a student, you are already part of a global network of influential alumni who are leading hotel, travel and leisure enterprises across the globe. Our academic programs are developed in collaboration with industry leaders and practical training with mentorship from experienced professionals is a fundamental part of your course. This means you are not only well-prepared for the demands of this dynamic sector once you graduate, you already have professional networks in place and a robust foundation for your career success.

As a Southern Cross University student at The Hotel School, you will not only join a globally ranked university – you'll be part of a brand that is synonymous with excellence in hotel and hospitality management around the world. We invite you to build your future with us.



Professor Tyrone Carlin
Vice Chancellor and President of
Southern Cross University
www.scu.edu.au

Ranked #1

in Australia for student support
in Tourism, Hospitality and
Leisure - Undergraduate studies

5-star

Overall experience in Tourism
and Hospitality



OUR LEARNING MODEL

At The Hotel School, we focus on providing a deeper, immersive learning experience for our students centered on the connection to real-world application.

THE SOUTHERN CROSS MODEL

The Southern Cross Model transforms university education with an immersive approach. Students take up to two units per six-week term, replacing traditional exams with practical assessments. This adaptable learning model provides students with flexibility and has consistently delivered measurable improvements in student engagement and success.

↑ **16.8%**

Student Success

↑ **0.83**

Average GPA

↑ **3.3%**

Unit Satisfaction

↑ **3.3%**

Teaching Satisfaction



INNOVATIVE CURRICULUM

Our industry-backed curriculum integrates real-world experiences, preparing students for dynamic careers. We empower learning through practical experience and advanced technology. Committed to innovation, we explore GenAI as a 24/7 tool to enhance performance, critical thinking, and research.



PERSONALISED SUPPORT

Our team drives growth with tailored Student Support services, including career development, soft skills workshops and personalised Academic Support sessions. We enhance personal and professional skills to prepare students for real-world challenges.



INDUSTRY INTEGRATION

The Professional Learning Centre (PLC) is dedicated to ensuring our students have the best start to their new career. Beyond Work Integrated Learning, we focus on practical application, personal development, and industry-ready skills. The PLC provides a wealth of industry events and opportunities to gain practical experiences, ensuring graduates are confident with their career trajectory.



TEACHING EXCELLENCE

THSA is Australia's only industry specialised provider offering a public University education in a boutique setting. With small classes and industry-led workshops, our personalised approach fosters engagement and active learning. Our highly qualified, award-winning lecturers and tutors bring a wealth of academic expertise and industry experience, ensuring students learn from professionals with relevant industry expertise.

PATHWAY PROGRAMS

Our Undergraduate and Postgraduate pathways are designed to provide a seamless progression between courses, giving students the flexibility to expand their qualifications in their own time.

UNDERGRADUATE DEGREE PATHWAY

DIPLOMA OF HOTEL MANAGEMENT

Complete **Course Duration**
8 Units 1 Year

ASSOCIATE DEGREE OF INTERNATIONAL HOTEL & TOURISM MANAGEMENT

Complete **Course Duration**
+8 Units +1 Year

BACHELOR OF BUSINESS IN HOTEL MANAGEMENT

Complete **Course Duration**
+8 Units +1 Year

POSTGRADUATE DEGREE PATHWAY

GRADUATE CERTIFICATE OF BUSINESS IN GLOBAL HOTEL LEADERSHIP

Complete **Course Duration**
4 Units 6 months

GRADUATE DIPLOMA OF BUSINESS IN GLOBAL HOTEL LEADERSHIP

Complete **Course Duration**
+4 Units +6 months

MASTER OF BUSINESS IN GLOBAL HOTEL LEADERSHIP

Complete **Course Duration**
+8 Units +1 Year



DIPLOMA OF HOTEL MANAGEMENT

The Diploma of Hotel Management offers a University education for those seeking career growth without committing to a full three-year degree. Whether you're just starting out, already in the hotel industry, or exploring a new career, this course equips you with essential skills for success in a dynamic global market.

COURSE SUMMARY

Campus Options

Brisbane, Melbourne, Sydney

Orientation Starts

March, July, October

Duration

Domestic: 1 year full-time, or part-time equivalent

International: 1 year full-time

Total Units

8

CRICOS Course Code

0100351

CAREER OPPORTUNITIES

Graduates from our program are well suited to occupy entry-level positions within the broad spheres of the hotel, leisure, tourism, and hospitality sectors, bringing with them a solid foundation of industry knowledge and practical skills.

PATHWAY

Successful completion of the Diploma of Hotel Management can gain you entry into Year 2 of the Bachelor of Business in Hotel Management.

COURSE OVERVIEW

Language and Learning in your Discipline

Quantitative Methods with Economics

The Foundations of Hospitality

Food and Beverage Operations

Accommodation Operations

Business Communications

Hospitality Services Management

Accounting and Finance for Hotel Operations

ADMISSION REQUIREMENTS

Domestic

- Completion of Year 12 (or equivalent) or relevant work experience
- Completion of a 1-on-1 interview

International

- Qualification equivalent to an Australian Year 12 with the required entry grade
- English language proficiency comparable to Academic IELTS 5.5 with 5.5 in writing and no band less than 5.0.

ASSOCIATE DEGREE OF INTERNATIONAL HOTEL & TOURISM MANAGEMENT

The Associate Degree of International Hotel and Tourism Management degree combines academic study with hands-on learning, perfect for those seeking a practical career path. With an internship integrated in each year of study, students can gain real-world experience in front and back of house while studying business management, operations, and finance. This early industry exposure builds skills, confidence, and connections from day one.

COURSE SUMMARY

Campus Options

Brisbane, Melbourne, Sydney

Orientation Starts

March, July, October

Duration

Domestic: 2 years full-time, or part-time equivalent

International: 2 years full-time

Total Units

16

Paid Internship

880 hours

CRICOS Course Code

104631D

CAREER OPPORTUNITIES

This program equips you with the knowledge and practical experiences during your studies to pursue roles as a team leader, supervisor or management function in leading hotels, resorts, travel and tourism companies worldwide.

PATHWAY

Successful completion of the Associate Degree of International Hotel and Tourism Management can gain you entry into Year 3 of the Bachelor of Business in Hotel Management.

COURSE OVERVIEW

YEAR 1 UNITS

Language and Learning in your Discipline

Introduction to Professional Practice

The Foundations of Hospitality

Food and Beverage Operations

Accommodation Operations

Business Communications

Hospitality Services Management

Professional Hospitality Experience 1

YEAR 2 UNITS

Introduction to Conventions and Events

Accounting and Finance for Hotel Operations

Management Practices

Talent and Diversity

Tourism Theories & Practices

Marketing Fundamentals

Hospitality Information & Technology Systems

Professional Hospitality Experience 2

ADMISSION REQUIREMENTS

Domestic

- Completion of Year 12 (or equivalent) or relevant work experience
- Completion of a 1-on-1 interview

International

- Qualification equivalent to an Australian Year 12 with the required entry grade, or relevant work experience
- English language proficiency comparable to Academic IELTS 6 with no band less than 5.5

BACHELOR OF BUSINESS IN HOTEL MANAGEMENT

Our Bachelor of Business in Hotel Management degree equips students with essential business knowledge, hotel operations expertise, leadership skills, and a solid foundation in management. Focused on industry-driven learning, this program prepares graduates to excel in dynamic business environments. Students can Major in Events, Tourism, or Hospitality, or alternatively, choose amongst elective units to customise their studies to align with personal interests and career goals.

COURSE SUMMARY

Campus Options
Brisbane, Melbourne, Sydney

Orientation Starts
March, July, October

Duration
Domestic: 3 years full-time, or part-time equivalent
International: 3 years full-time

Total Units
24

Paid Internship
600 hours

CRICOS Course Code
111082C

CAREER OPPORTUNITIES

Professional positions in hospitality and service management in Australia and overseas; customer-facing positions in hotels and resorts, human resources, marketing, front office, food services, food and beverage, events and conferences and general management.

For the Bachelor course, you will need to complete:

- 16 core units, and
- 8 unit major, OR
- 8 elective units, chosen from the elective units across the three majors

COURSE OVERVIEW

YEAR 1

Language and Learning in your Discipline

Introduction to Professional Practice

The Foundations of Hospitality

Food and Beverage Operations

Accommodation Operations

Business Communications

Management Practices

Marketing Fundamentals

YEAR 2

Accounting and Finance for Hotel Operations

Hospitality Information & Technology Systems

Compliance and Ethics for Hotels

Talent and Diversity

Revenue and Yield Management for Tourism & Hospitality

3 units from Major / Electives

YEAR 3

Business Strategies: Process and Application

5 units from Major / Electives

Professional Hospitality Experience 1

Professional Hospitality Experience 2



MAJORS / ELECTIVE UNITS (8 UNITS)

4 CORE UNITS FOR EACH MAJOR

Sustainable Business Practices

Hospitality Services Management

Tourism & Hospitality Sales & Promotion

Action Research for the Hospitality Industry

PLUS 4 UNITS FOR EVENTS MAJOR

Introduction to Conventions and Events

Event Operations Management

Festival and Special Events Planning

Convention and Exhibition Planning

PLUS 4 UNITS FOR TOURISM MAJOR

Tourism Theories & Practices

The Cruise Industry

Global Aviation

Special Interest Tourism

PLUS 4 UNITS FOR HOSPITALITY MAJOR

Food Services Management

The Hospitality Entrepreneur

Facilities Planning and Design

Economics and Risk in Hospitality

ADMISSION REQUIREMENTS

Domestic

- Completion of Year 12 (or equivalent) or relevant work experience
- Completion of a 1-on-1 interview

International

- Qualification equivalent to an Australian Year 12 with the required entry grade
- English language proficiency comparable to Academic IELTS 6.0 with no band less than 5.5

GRADUATE CERTIFICATE OF BUSINESS IN GLOBAL HOTEL LEADERSHIP

The Graduate Certificate of Business in Global Hotel Leadership serves as a pathway to the Master of Business in Global Hotel Leadership. It provides a comprehensive introduction to advanced leadership techniques and hotel management, focusing on the global hospitality industry. This course develops applied business skills to support graduates in leadership roles, combining theoretical knowledge with practical industry insights to enhance career opportunities.

COURSE SUMMARY

Campus Options

Brisbane, Melbourne, Sydney

Orientation Starts

March, July, October

Duration

Domestic: 6 months full-time or part-time equivalent

International: 6 months full-time

Total Units

4

CRICOS Course Code

0101395

CAREER OPPORTUNITIES

Graduates will be well-equipped to advance their careers in a range of organisations within the business and tourism sectors, including leadership and management roles, sustainable practices, and various establishments such as hospitality outlets, hotels, events and conferences, cruise ships, airlines, casinos, clubs, and any other business.

PATHWAY

Completion of the Graduate Certificate will allow students 4 units credit into the Master of Business in Global Hotel Leadership

COURSE OVERVIEW

3 CORE UNITS + 1 ELECTIVE UNIT

CORE UNITS

Advanced Communications

Hotels in Context

The Global Hotel Leader

ELECTIVE UNITS

SELECT ONE (1) UNIT FROM THE FOLLOWING:

Service Design and Management

Creating the Hotel Customer

ADMISSION REQUIREMENTS

Domestic

- Qualification equivalent to an Australian Bachelor degree (or demonstrated academic or professional standing equivalent)

International

- Qualification equivalent to an Australian Bachelor degree (or demonstrated academic or professional standing equivalent)
- English language proficiency comparable to Academic IELTS 6.5 with no band less than 6.0

GRADUATE DIPLOMA OF BUSINESS IN GLOBAL HOTEL LEADERSHIP

The Graduate Diploma of Business in Global Hotel Leadership degree is a pathway to our Master degree. Delivered by faculty with real-world industry experience, the program offers an in-depth exploration of hotel management and leadership, combining both theoretical and applied industry perspectives. Graduates will gain skills and confidence to apply contemporary leadership techniques to the global hospitality and business sector.

COURSE SUMMARY

Campus Options

Brisbane, Melbourne, Sydney

Orientation Starts

March, July, October

Duration

Domestic: 1 year full-time or part-time equivalent

International: 1 year full-time

Total Units

8

CRICOS Course Code

0101394

CAREER OPPORTUNITIES

Graduates will be well-equipped to advance their careers in a range of organisations within the business and tourism sectors, including leadership and management roles, sustainable practices, and various establishments such as hospitality outlets, hotels, events and conferences, cruise ships, airlines, casinos, clubs, and any other business.

PATHWAY

Students who successfully complete the Graduate Diploma may choose to progress to Year 2 of the Master of Business in Global Hotel Leadership where they will be exposed to a series of higher level self-management approaches to learning.

COURSE OVERVIEW

3 CORE UNITS + 1 ELECTIVE UNIT

CORE UNITS

Advanced Communications

Hotels in Context

The Global Hotel Leader

ELECTIVE UNITS

SELECT FIVE (5) UNITS FROM THE FOLLOWING:

Professional Industry Development

Sustainable Hotel Management

Talent and Culture

Service Design and Management

Information for Decision Making

Creating the Hotel Customer

ADMISSION REQUIREMENTS

Domestic

- Qualification equivalent to an Australian Bachelor degree (or demonstrated academic or professional standing equivalent)

International

- Qualification equivalent to an Australian Bachelor degree (or demonstrated academic or professional standing equivalent)
- English language proficiency comparable to Academic IELTS 6.5 with no band less than 6.0

MASTER OF BUSINESS IN GLOBAL HOTEL LEADERSHIP

Created in collaboration with leading hotel professionals, the Master of Business in Global Hotel Leadership equips aspiring leaders in the hotel, tourism, and leisure industries. Whether advancing within the field or transitioning from another career, this program builds expertise in hotel operations, asset management, service design, and emerging technologies. Students apply theoretical knowledge to real-world industry challenges while developing management, leadership, and entrepreneurial skills.

COURSE SUMMARY

Campus Options

Brisbane, Melbourne, Sydney

Orientation Starts

March, July, October

Duration

Domestic: 2 years full-time or part-time equivalent

International: 2 years full-time

Total Units

16

Paid Internship

600 hours

CRICOS Course Code

0101393

CAREER OPPORTUNITIES

Graduates can pursue senior management and leadership roles in international hotels, resorts, and tourism enterprises. The degree also prepares professionals for careers in hotel development, strategic tourism planning, and entrepreneurship in the global hospitality industry.

International

- Qualification equivalent to an Australian Bachelor degree (or demonstrated academic or professional standing equivalent)
- English language proficiency comparable to Academic IELTS 6.5 with no band less than 6.0

COURSE OVERVIEW

12 CORE UNITS + 4 ELECTIVE UNITS

CORE UNITS

Advanced Communication

Professional Industry Development

Hotels in Context

Global Hotel Leader

Service Design and Management

Sustainable Hotel Management

Talent and Culture

Creating the Hotel Customer

Information for Decision Making

Innovation & Disruption in Global Hospitality

Industry Internship A

Industry Internship B

ELECTIVE UNITS

SELECT FOUR (4) UNITS FROM THE FOLLOWING:

Strategic Assets and Operations

Revenue and Analytics

Managing Hotel Information Systems

Event Operations and Management

Managing Hotel Projects

ADMISSION REQUIREMENTS

Domestic

- Qualification equivalent to an Australian Bachelor degree (or demonstrated academic or professional standing equivalent)



“The Hotel School allowed me to transfer to the Melbourne Campus for six months, and then complete an exchange semester at Hochschule Munich in Germany.”



MITCHELL HACENE

Senior Sales Director – Luxury & Lifestyle Hotels at Pro-invest Group
Bachelor of Business in Hotel Management
Graduated 2017

CAREER OPPORTUNITIES



ROOMS DIVISION & FRONT OFFICE

- Director of Rooms Division
- Director of Guest Relations
- Executive Housekeeper
- Reservations Manager
- Duty Manager
- Front Office Manager
- Front Office Supervisor
- Guest Service Officer
- Chief Concierge
- Guest Services Manager



EVENT MANAGEMENT

- Director of Events Sales and Planning
- Events Sales and Planning Coordinator
- Banquet Manager
- Wedding Sales and Planning Manager
- Facility Management
- Entertainment and Festivals Manager
- Senior Events Manager
- Event Sales Manager
- Event Services Executive
- Convention Planner



FOOD AND BEVERAGE MANAGEMENT

- Director of Food and Beverage
- Food and Beverage Manager
- Food and Beverage Supervisor
- Food and Beverage Attendant
- Restaurant Manager
- Bar Manager
- Hotel Executive Club Manager
- Room Service Supervisor
- Nightclub Manager
- Sommelier



SALES AND MARKETING

- Director of Sales and Marketing
- Business Development Manager
- Public Relations Manager
- Communications Manager
- Marketing Coordinator
- Social Media Executive
- Account Executive
- Promotions Manager
- Group Sales Coordinator
- Revenue Manager



HUMAN RESOURCE MANAGEMENT

- Head of People and Culture
- Director of Human Resources
- Human Resources Manager
- Assistant Manager Human Resources
- Human Resources Coordinator
- Learning and Development Manager
- Health and Safety Manager
- Employee Relations Officer
- Consultant and Training Coach
- Recruiter



GENERAL MANAGEMENT & ADMINISTRATION

- General Manager
- Hotel Manager
- Resort Manager
- Director of Operations
- Resident Manager
- Executive Assistant Manager



ACCOUNTS AND FINANCE

- Director of Finance
- Chief Accountant
- Financial Controller
- Income Auditor
- Procurement Manager
- Purchasing and Material Manager
- Information Systems
- Credit Controller
- Accountant
- Accounts Assistant



EXECUTIVE ROLES IN OTHER INDUSTRIES

- Human Resource Consulting
- Telecommunications
- Sales and Marketing
- Government
- Public Relations
- Management Consulting
- Hotel Broker
- Asset Management
- Education and Training
- Facility Management
- Entertainment and Festivals
- Logistics
- Brand Management
- Project Management

GRADUATE OUTCOMES

The Hotel School students are highly valued by employers in Australia and overseas for their industry-relevant qualifications and hands-on experience, making them sought after in the industry.



The diversity of career opportunities, from restaurants and hotels to cruise ships.



Obtaining life-long transferable skills that are highly sought after in other sectors.



Unlimited career pathways to achieve your professional goals.



Travel and work both domestically and internationally.

THE HOTEL SCHOOL GRADUATE EMPLOYMENT SURVEY

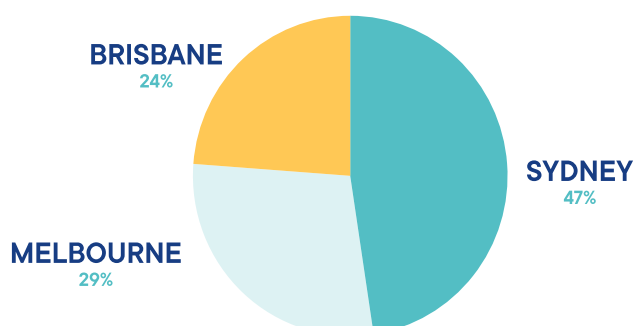
97%

Employed within 6 Months

\$66,145

Average Graduate Salary

STUDENTS GRADUATED FROM



INDUSTRY OF EMPLOYMENT





MORGAN MEREDITH

Director of Operations, Unbound Collection by Hyatt
Bachelor of Business in Hotel Management
Graduated 2013



GLOBAL INTERNSHIPS

Our internships allow you to explore your ideal career while gaining a University education.

With opportunities across Australia and internationally, you can dive into areas like food and beverage, guest services, sustainability, marketing, and sales, all while immersing yourself in new cultures.

Whether it's a luxury hotel, a boutique business, or an innovative start-up, you'll gain hands-on industry insights in tourism, event management, or hotel operations. These internships blend practical experience with academic learning, setting you up for a dynamic career.

**ASSOCIATE DEGREE OF
INTERNATIONAL HOTEL
AND TOURISM MANAGEMENT
INTERNSHIP**

880 HOURS

**BACHELOR OF BUSINESS
IN HOTEL MANAGEMENT
INTERNSHIP**

600 HOURS

**MASTER OF BUSINESS IN
GLOBAL HOTEL LEADERSHIP
INTERNSHIP**

600 HOURS

BENEFITS OF INTERNSHIPS

Build your CV

Stand out to employers with practical, professional experience.

Earn while you learn

Don't wait until graduation to start your career.

Professional development

Improve your personal and professional skills to progress your career.

Gain cultural experience

Choose between paid internships in Australia or overseas.

Learn diverse operational styles

Discover new organisations, management styles and systems.

“My degree and internship gave me more direction in what I wanted out of my career and what opportunities were possible.”



GIDEON AKAADOM

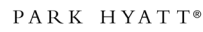
Bell Desk Supervisor, Capella Hotels and Resorts
Bachelor of Business in Hotel Management
Graduated 2023

OUR INDUSTRY PARTNERS

The Hotel School has a strong network of industry partners who provide an invaluable resource. Our programs include internship opportunities, practical workshops, graduate opportunities, and industry & alumni networking events, all integrated with our academic programs.

Our academic team are members of a robust professional network in their capacity as educators, as well as from prior experience in the industry. As you advance in your studies, the academic team will share their previous experiences and industry connections which can help lead to valuable opportunities for employment or mentorship.





“The Professional Learning Centre help us gain experiences within industry from our networking events that are held on campus. They’ve helped gain invaluable internship experience throughout my degree.”

SCHOOL

E

TAYLOR TROST

Service Stylist, Langham Hospitality Group
Bachelor of Business in Hotel Management
Young Tourism Leader, QLD QTIC

PROFESSIONAL LEARNING CENTRE

The Professional Learning Centre (PLC) is dedicated to delivering high-quality professional development, support, and opportunities to help you build a successful career. They complete personalised career tracking to help students set and achieve their professional goals.

The PLC team of Career Consultants provide tailored support through career development services, industry visits and excursions, workshops, guest speakers, and hands-on practical experiences.

Our services include CV preparation and interview coaching to ensure you present yourself confidently to employers. These services help you connect with industry professionals, build valuable networks, develop essential skills, gain industry insights, and enhance your resume to strengthen your personal brand.



MOCK INTERVIEWS

Through the mock interview program you can receive feedback on your interview performance to build confidence and help secure your dream career.



INDUSTRY INSIGHTS IN THE CLASSROOM

You will gain access to industry leaders through our guest speakers who share their insights and industry knowledge.



INDUSTRY FIELD TRIPS

Field trips to industry partners allow you to gain insights into working in these operations. Annual trips include wineries, a variety of hotels and accommodation businesses and tourism destinations.



INDUSTRY SKILLS TRAINING

Receive guidance to identify certified courses to assist you with professional development, including: Responsible Service of Alcohol (RSA) certification, OPERA Hotel Property Management Software training.



NETWORKING

You will learn some tips on how to network and put them into practice when meeting with and learning from our partner industry leaders and alumni community.



CAREER WORKSHOPS

Workshops are run to assist you to learn about: roles in the tourism & hospitality industry, and how to apply for them; preparing professional cover letters, resumes and business emails, personal branding, creating an effective LinkedIn profile, and interview techniques.



PROFESSIONAL SKILLS WORKSHOPS

Our team host a variety of in person and online practical skills workshops to assist professional development in the workplace.

GRADUATE PLACEMENT SERVICE

PERSONALISED CAREER CONSULTANCY SERVICES FOR STUDENTS AND ALUMNI

Finding the right role when you graduate is important. Our free Graduate Placement Service is available to all students and alumni after graduation. It provides practical support in securing employment after graduation and throughout your career.



STRENGTHS

Identify your skills and strengths, and areas you want to work on



RESEARCH

Research organisations and career paths



PLAN

Identify suitable job opportunities, aligned with your career plan



PREPARATION

Prepare your resume and cover letter



INTERVIEWS

Practise your interview skills and make a positive 'first impression'



BRAND

Develop your personal brand online

“The Hotel School worked with my broad hospitality experience to upskill in areas like Asset Management and Revenue Analytics, allowing me to take charge of my career trajectory.”



SARAH TAYLOR

Development Manager Pacific and North Asia, Prince Hotels, Inc.
Master of Business in Global Hotel Leadership
Graduated 2023

OUR ALUMNI

A LIFE-LONG GLOBAL NETWORK



CAROL NAZHA, AUSTRALIA

Head of Human Resources at
Heinemann Australia Pty Ltd

Graduate, 2011
Bachelor of Business in
Hotel Management



ANIMESH KAPOOR, INDIA

Hotel Services Manager at
Intercontinental Hotels & Resorts

Graduate, 2020
Master of Business in
Global Hotel Leadership



PATRICIO HONORES, BRAZIL

Assistant Cruise Director, Regent Seven
Seas Cruises

Graduate, 2021
Master of Business in
Global Hotel Leadership



MARTIN LAM, HONG KONG

Assistant Manager of Finance and
Business Support at InterContinental
Hayman Island Resort

Graduate, 2019
Bachelor of Business in
Hotel Management



PATRICK MCCARTNEY, AUSTRALIA

Chief Executive Officer, Ovation
Hospitality Services

Graduate, 1989
Bachelor of Business in
Hotel Management



MATTHEW YONG, SINGAPORE

Rooms Division Manager, Four Seasons
Hotels and Resorts

Graduate, 2023
Bachelor of Business in
Hotel Management



CRISTIAN BERRY, AUSTRALIA

Business Development
Executive, Accor

Graduate, 2024,
Master of Business in
Global Hotel Leadership



JOAN BLINDHEIM, AUSTRALIA

Senior Director Talent, East Asia &
Pacific, IHG Hotels & Resorts

Graduate, 2009,
Bachelor of Business in
Hotel Management



YUANHSIN HSIEH, TAIWAN

Conference and Events Services
Executive, Sofitel Melbourne on Collins

Graduate, 2022,
Master of Business in
Global Hotel Leadership



HASSAN KURDI, AUSTRALIA

Employee Relations Advisor, Oceania
Region Ernst and Young Australia

Graduate, Bachelor of Business
in Hotel Management



WILLIAM RAYNOR, AUSTRALIA

Hotel Manager, Frasers
Hospitality Australia

Graduate, 2013
Bachelor of Business in
Hotel Management



ANITA MCINNES, AUSTRALIA

Account Director, Global Corporate
Sales, IHG Hotels & Resorts

Graduate, 2005
Bachelor of Business in
Hotel Management



JONATHAN FAMBART, AUSTRALIA

Chief Culturist at Capella Sydney

Graduate, 2008
Bachelor of Business in
Hotel Management



CHARLOTTE BUMAGAT, PHILIPPINES

Senior Sales Executive at Rydges World
Square Sydney

Graduate, 2019
Master of Business in
Global Hotel Leadership



AMY GUO, AUSTRALIA

Branding & Distribution Director,
Millon Wines

Graduate, 2023
Master of Business in
Global Hotel Leadership



STUDENT ENGAGEMENT

GET INVOLVED AND CONNECT TO MAKE THE MOST OF UNI LIFE

ORIENTATION

Your First Step to Success

Kickstart your University experience with a fun and interactive Orientation, held the week before your first class. Over two to three days, you'll meet fellow students, engage in social and academic activities, and receive personalised support to help you settle in.

Our student support team is here to guide you - whether it's adjusting to a new environment, developing effective study habits, or making connections before classes even begin.

SCU MATES PROGRAM

Guidance from your new community

The SCU Mates Program helps new students transition into university life by connecting them with experienced student mentors. Mentors provide friendly support and personalised guidance to help you feel confident and connected at THSA.

SCU PALS PROGRAM

Study Support to help you succeed

The SCU Peers Assisted Learning (PALS) Program connects you with experienced students who can help with assessment preparation, referencing, time management, and study strategies. Whether you need guidance on an assignment or tips to stay organised, PALS mentors offer practical, peer-led support to help you keep you on track.

GLOBAL CITIZEN SERIES

Embracing our diversity

University is about more than just study—it's about broadening your horizons. The Global Citizen Series brings students together to share and celebrate different cultures, with exciting activities like cultural New Year celebrations, a global food fiesta, and Discovering Australia sessions. Hosted in collaboration with the Student Association, these events create meaningful cross-cultural connections.

MAJOR SOCIAL EVENTS

Celebrating your achievements

We love to host regular social events with our diverse community. One of the most anticipated events of the year, The Hotel School's annual gala is a night of celebration, recognition, and unforgettable moments. This is where we honor high-achieving students and applaud the efforts of everyone in our vibrant student community.

SATHS

Your Student Association

The Student Association at The Hotel School (SATHS) is your gateway to new experiences, exciting events, and exclusive student perks. Open to all students across our campuses, SATHS helps you build connections, access opportunities, and stay engaged with student life.

STUDENT SUPPORT

WE'RE HERE FOR YOU, EVERY STEP OF THE WAY

From the moment you apply to the day you graduate, our team is dedicated to providing you with the support you need to succeed. Whether you have questions about your application, need help settling in, or require ongoing guidance, we're always here to assist you.

STUDENT SERVICES

Help when you need it

Our Student Services team is your go-to for everything from enrolment and student ID cards to unit guides and grades. You'll also have access to MySCU, Southern Cross University's personalised online portal, where you can manage your enrolment, access learning resources, and stay connected with your studies. If you require additional support, our Disability and Equity Services are available to help ensure you have the tools and assistance you need to thrive.

PERSONAL SUPPORT

Your wellbeing matters

University life can be exciting, but it also comes with challenges. Our free and confidential counselling service is here to support you, whether you're facing personal concerns, academic pressures, or just need someone to talk to. Choose from one-on-one sessions or join workshops focused on wellbeing and mental health.

TECH & LIBRARY ACCESS

Everything you need at your fingertips

You'll have access to a wide range of digital resources, including:

- Student email & IT support through our Service Desk
- Wireless@SCU for seamless internet on all campuses
- Mobile@SCU app for easy access to essential student services
- SCU Library & Learning Services, providing extensive digital resources and borrowing privileges with major universities in Sydney, Melbourne, and Brisbane

LEARNING & ACADEMIC SUPPORT

Reach your academic goals

At The Hotel School, we understand that every student learns differently. That's why we offer a range of teaching methods, including classes, tutorials, and workshops, tailored to different learning styles. Assessments vary from essays and reports to video presentations, online quizzes, and case studies, ensuring you develop well-rounded skills. Our one-on-one Academic Support service is designed to help you refine your research and writing skills, master referencing, and improve assignment structure and organisation, giving you the confidence to excel in your studies.

SUPPORT FROM TEACHING STAFF

Learn from the best

We believe in a hands-on approach to learning, which is why students have direct access to their lecturers. Each lecturer offers consultation times after class, giving you the chance to ask questions, seek guidance, and get the most out of your studies.



HOW TO APPLY

DOMESTIC APPLICATION

Admission to The Hotel School is based on individual merit. While we consider your most recent academic achievements or professional experience as indicators of your ability to succeed at a tertiary level, we also value the opportunity to connect with you personally.

Contact us to meet your dedicated Course Advisor who will be there to provide personalised support throughout the whole application process.

NO ATAR REQUIRED

For our Undergraduate programs, we don't require an ATAR, instead you'll be invited to a one-on-one interview with a member of our team. This is your chance to discuss your career aspirations, explore major options, and get a firsthand glimpse of student life at The Hotel School.

DIRECT APPLICATION

Apply online via hotelschool.scu.edu.au/apply

Once your application has been lodged, The Hotel School will contact you to arrange an interview. You may be asked to provide additional documents as evidence to support your application. If you are overseas or reside interstate and are unable to attend the interview in person, a video or phone interview can be arranged.

UAC OR QTAC APPLICATION

If you are a current Year 12 student in Australia and an Australian citizen or permanent resident planning to commence your degree after graduation, you can apply for our Undergraduate courses directly through UAC or QTAC. Please ensure that The Hotel School is listed as 1st preference using the following codes:

DIPLOMA

Melbourne UAC 354001
Melbourne QTAC 054231
Sydney UAC 354040
Sydney QTAC 054241
Brisbane UAC 354060
Brisbane QTAC 054271

ASSOCIATE DEGREE

Melbourne UAC 354300
Melbourne QTAC 054091
Sydney UAC 354340
Sydney QTAC 054141
Brisbane UAC 354360
Brisbane QTAC 054171

BACHELOR

Melbourne UAC 334108
Melbourne QTAC 054202
Sydney UAC 334141
Sydney QTAC 054142
Brisbane UAC 334164
Brisbane QTAC 054162

Once your application is received through UAC/QTAC, The Hotel School will contact you to arrange an interview. You may be asked to provide additional documents as evidence to support your application.



Free School
Australia

INTERNATIONAL APPLICATION

HOW TO APPLY

Visit: hotelschool.scu.edu.au/apply section for full details.

Apply online with all supporting documents:

- Original or Certified copy of academic transcripts, with grading system
- Certified copy of passport
- English language test results (e.g. IELTS, PTE)
- Resume
- Academic or employer references (if required)
- Advanced standing application form (if relevant)

Advanced standing refers to previous study or work experience which may reduce the duration of your degree. You should apply for advanced standing at the time of application. Submit your completed application via through the Studylink admissions portal:

<https://student-scu.studylink.com/index.cfm?event=security.showLogin&msg=eventsecured&fr=sp&en=default>

ASSESSMENT

Applications will be acknowledged and responded to within 3 days. Successful applications receive an International Offer Package (Offer) including:

- Offer of Admission
- Information for Accepting your Offer

When assessing applications against the relevant Academic Standards, The Hotel School will use accepted educational resources, including Australian Educational International – NOOSR, Ecctis, University Admissions Centre Schedule to establish the Australian equivalence of an applicant's overseas qualifications.

For postgraduate degrees, assessment is made on an equivalent Australian Bachelor degree plus any other course specific requirements.

ACCEPTING YOUR OFFER

1. Review the Offer to make sure all information is correct and submit extra documents if requested.
2. Once conditions are met, send the signed Offer Acceptance Agreement, before the Offer Lapse Date.
3. Pay the 'fee payable on acceptance' amount of the offer.
4. Once all documents are received and conditions are met, The Hotel School will issue an electronic Confirmation of Enrolment (eCOE) so you can apply for an Australian visa.

STUDENTS APPLYING THROUGH EDUCATION AGENTS

The Hotel School has an extensive network of registered Education Agents in Australia and overseas who can assist with your application. Please note students from specific countries are required to go through an Education Agent. For further information visit: <https://hotelschool.scu.edu.au/international-students/agents/>

STUDENT VISAS

To study in Australia you must have a valid Australian visa. Student visas are temporary visas that allow people to come to Australia for a specified period to study at an Australian institution. For more information visit the Department of Home Affairs (DoHA) www.homeaffairs.gov.au

International students applying for a student visa must undertake a full-time load of eight (8) units per year. International students are required to remain in their principal course for at least six (6) months before they can request a transfer to study at another education provider. Student visa conditions and requirements Make sure you are familiar with the conditions of your visa by reviewing the information set out on the DoHA website. For more details on the student visa conditions including financial requirements, please visit: <https://www.scu.edu.au/study/internationalstudy/how-to-apply-international-future-students/visa-information/>

APPLICANTS UNDER 18

For information on the application process for under 18 years old please visit: <https://hotelschool.scu.edu.au/international-applicants-under-18/>

Higher education providers must meet minimum standards set by TEQSA (The Tertiary Education Quality and Standards Agency) to enable registration under the ESOS (Education Service for Overseas Students) Act. This protects Australia's reputation for delivering quality education services and the interests of overseas students, by setting minimum standards and providing tuition and financial assurance. The ESOS Act mandates a nationally consistent approach to registering education providers so that the quality of the tuition and care of students remains high. The professionalism and integrity of the industry is further strengthened by the ESOS Act's interface with immigration law. This imposes visa-related reporting requirements on both students and providers.

The National Code is a set of nationally consistent standards that govern the protection of overseas students and delivery of courses to students by providers that are registered on the Commonwealth Register of Institutions and Courses for Overseas Students (CRICOS). For further information visit: <https://internationaleducation.gov.au/>

CRICOS

Higher education providers in Australia must be registered to enrol overseas students in specific courses. Registered providers have a CRICOS provider code and a specific CRICOS course code for each course. This registration guarantees the provider and the course meet the high standards necessary for overseas students. For further information visit: <https://cricos.education.gov.au/>

TUITION PROTECTION SERVICE

The Tuition Protection Service (TPS) is an initiative of the Australian Government to assist international students whose education providers are unable to fully deliver their course of study. The TPS ensures that international students are able to either complete their studies in another course or with another education provider or receive a refund of their unspent tuition fees. For more information visit: <https://www.education.gov.au/tps>

REFUNDS & DEFERMENTS

Visit: <https://www.scu.edu.au/current-students/student-administration/fees-and-charges/> for more information about: Refunds and remission procedure Withdrawals and release, refunds Enrolment, deferment, suspension or cancellation of enrolment procedure.

TUITION FEES

Tuition Fees are listed in the Offer of Admission and are correct at the time of issue. They will be subject to an increase each calendar year and students are required to pay the new tuition fee each year. Tuition fees are due at the beginning of each study period, however you can pay fees in advance.

COST OF LIVING PER YEAR

Brisbane: \$27,248

Melbourne: \$28,496

Sydney: \$29,120

According to: <https://www.studyaustralia.gov.au/en/life-in-australia/living-and-education-costs>

ACCOMMODATION

To help you prepare for your arrival in Australia please visit: <https://hotelschool.scu.edu.au/international-students/agents/>. Contact the relevant Hotel School campus for accommodation options. We recommend that you know how to get to the campus before commencement of orientation. Orientation sessions are held in the week prior to class commencement and are compulsory.

STUDY ABROAD PROGRAM

The program allows you to study at The Hotel School and gain credit back to your home institution. The program also offers the optional opportunity to combine your studies with internship experience in Australia and industry-specific training through our work ready program.

OSHC (OVERSEAS STUDENT HEALTH COVER)

OSHC is a compulsory medical health insurance for international students studying in Australia. BUPA is Southern Cross University's preferred provider. For Medibank providers, refer to: <https://www.health.gov.au/resources/collections/overseas-student-health-cover-oshc-resources>

STUDENT SERVICES AMENITIES FEE (SSAF)

The Student Services and Amenities Fee (SSAF) provides Australian universities with additional funds to maintain and improve essential services and amenities of a non-academic nature for students. These funds are used to support and enrich the student experience. SSAF is collected following enrolment. For more information visit: <https://www.scu.edu.au/current-students/>

ENGLISH PATHWAYS

Southern Cross University recommends students only undertake an English program with an ELICOS-approved provider. Scan the QR code to see the list.



FEES AND FINANCING

FINANCING

The Australian government offers a variety of financing options to support domestic students throughout their higher education. Please follow the links below to check your eligibility.

COMMONWEALTH SUPPORTED PLACES

The Hotel School Australia is proud to be the only University specialising in tourism and hospitality offering Commonwealth Supported Places (CSPs).

A CSP is an Australian government subsidy that reduces the cost of tuition fees. Eligible students enrolled in a CSP pay a portion of the fees, known as the student contribution, while the government covers the remaining amount. Eligible students can then defer their student contribution through a HECS-HELP loan.

CSPs are available for domestic students enrolled in an undergraduate course. For further information and to assess your eligibility please visit: <https://www.studyassist.gov.au>

ABSTUDY, AUSTUDY & YOUTH ALLOWANCE

ABSTUDY provides assistance for Australian Aboriginal and Torres Strait Islander students. Benefits for students include the payment of any incidentals, an allowance to assist with text books and equipment costs.

AUSTUDY is an income support payment available to qualifying students aged 25 years or older. It provides income-tested assistance to full-time students who are Australian citizens.

Youth Allowance is a similar support payment paid to eligible 16 to 24-year-olds undertaking full-time study. For application forms and further information please refer to your nearest Centrelink office or the Centrelink website.

For further information and to assess your eligibility please visit: <https://www.studyassist.gov.au>

THSA SCHOLARSHIPS

The Hotel School offers a range of scholarships for both international and domestic students. These scholarships recognise academic excellence and commitment to pursuing a career in the industry. They are awarded based on merit to high achieving students who demonstrate exceptional academic performance and a dedication to growth and success. For further information please visit: <https://hotelschool.scu.edu.au/apply/scholarships/>

FEES & FINANCING

Scan the QR code to access our current fee schedule, scholarships and financing information.







CONTACT US

1800 870 816 (Australia)
+61 2 8249 3200 (Overseas)
hotelschool.scu.edu.au
hotelschool@scu.edu.au

The Hotel School ACN – 070662627
ABN 81 165 638 719

CRICOS Number: 01241G
TEQSA Provider Code: PRV12043 Australian University

BRISBANE CAMPUS

+61 7 3739 2400
Level 13, 127 Creek Street
Brisbane QLD 4000, Australia

MELBOURNE CAMPUS

+61 3 9601 3400
Level 3, 399 Lonsdale Street
Melbourne VIC 3000, Australia

SYDNEY CAMPUS

+61 2 8249 3200
60 Phillip Street
Sydney NSW 2000, Australia

The information in this brochure was correct at the time of publishing (March 2025). All University courses may be subject to change by the University and the information provided in this brochure should be used as a guide only. To the extent permitted by law, Southern Cross University excludes all liability arising from the use of, or reliance on, the information contained in this brochure.

The information in this brochure was accurate at the time it was published and is to be used as a guide only.