



EARN AND LEARN WITH TRAINEESHIPS

hands-on experience • mentorship • paid opportunities • **SKILL DEVELOPMENT** • career advancement • networking

EMPLOYMENT OPPORTUNITY!

Oporto is now recruiting for a variety of positions, offering flexible hours and potential traineeship opportunities for eligible employees!

oporto[®]

**APPLY
HERE** ➔



WHAT IS A TRAINEESHIP?

A traineeship is a fantastic opportunity to gain real-world experience in your chosen field while developing essential skills and earning a nationally recognised qualification. Whether you're a recent graduate or seeking a career change, our traineeship program is designed to kickstart your professional journey.

WHERE TO START:

1. Talk to your employer about starting a traineeship.
2. Contact Aurora Training and Professional Services.
3. Apply for enrolment online.
4. Attend the induction at your workplace to finalise your training contract and commence your traineeship!

GET IN TOUCH 1300 818 172

ABOUT THE QUALIFICATION

SIR30216 Certificate III in Retail



This qualification is recommended for aspiring team leaders in the retail industry. Learn and apply responsibilities associated with team leadership, risk management, and customer engagement.

Duration

This traineeship can be completed in up to twelve months, dependent on the trainee's experience, CT (Credit Transfer) or RT (Recognition of Prior Learning). Apply for CT or RPL during enrolment.

Delivery

This qualification is offered as a traineeship and can be delivered virtually or face-to-face in the workplace.

Enrolment Requirements

As part of the enrolment process, the following will be required;

- Unique Student Identifier (USI),
- Identification, and
- Completion of the LLN assessment.

Visit www.usi.gov.au to create a USI.

Fees

This training is subsidised by the NSW Government, under the Smart and Skilled program.*

The non-subsidised (full fee) for this course is \$3,500.

Aurora Training and Professional Services does not accept upfront payments of more than \$1,500. If a student's fee is more than this amount, the support of a flexible payment plan will be offered to students.

Units of Competency

This qualification consists of 13 units of competency, as shown below.
(C) – Core unit; (E) – Elective unit

SIRXCEG001	Engage the customer (C)
SIRXCEG002	Assist with customer difficulties (C)
SIRXCEG003	Build customer relationships and loyalty (C)
SIRXCOM002	Work effectively in a team (C)
SIRXIND001	Work effectively in a service environment (C)
SIRXRSK001	Identify and respond to security risks (C)
SIRXSLS001	Sell to the retail customer (C)
SIRXWHS002	Contribute to workplace health and safety (C)
CHCDIV001	Work with diverse people (E)
SIRXIND002	Organise and maintain the store environment (E)
SIRXIND003	Organise personal work requirements (E)
SIRXIND005	Develop personal productivity (E)
SIRXMKT001	Support marketing and promotional activities (E)



This nationally recognised qualification is delivered and assessed by Aurora Training and Professional Services, RTO ID 90966, ABN 39 109 662 606. This training will deliver skills and knowledge to the industry standard but does not guarantee a job. We tailor training for people from diverse backgrounds, including those with a disability and we encourage all to apply.

*The fees for the course will vary based on eligibility criteria. For more information, please visit smartandskilled.nsw.gov.au. This training is subsidised by the NSW Government under the Smart and Skilled Program. A Fee Exemption may apply for eligible students and is conditional on Government Policy and Funding Arrangements.



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Aurora Training and
Professional Services

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