



# Start a meaningful career optimising Australia's digital future

Take your next step with nbn

## nbn Customer Field Technician Traineeship

### Overview

**nbn** is inviting ambitious go-getters to apply for its 12-month Customer Field Technician Traineeship program. There's no experience required, and the program offers people new to the industry to learn, develop and build skills leading to a lasting career in telecommunications.

The **nbn** Traineeship is a multi-year program to enable new and diverse talent to enter the telecommunications industry, with a focus on female and indigenous representation in the field.

### About nbn Field Services

Our Field Services teams are **nbn's** professional, trusted and essential customer-facing workforce. They're the friendly faces, confident voices and skilled hands working on our network and in communities to connect people across Australia to the **nbn**® network and bring them closer together each day.

### The nbn Traineeship Program

The 12-month Traineeship provides all the development opportunities and support trainees need to build their skills and career as they go. Trainees receive formal learning in a purpose-built training environment, on-the-job coaching and a Certificate III qualification in Telecommunications.

Over the 12 months, Trainees experience a diverse and dynamic working environment where no two days are alike. Supported by **nbn** field experts, they'll build confidence when out and about inspecting and maintaining the **nbn**® network and keeping customer services connected in homes and businesses. Leaders will work with Trainees on their development plans, supporting career pathways into the industry.

### What Trainees will receive

- A traineeship program where you will get paid and a nationally recognised qualification
- Working out in the field alongside a dedicated and caring team to train and support you.
- The opportunity to make a difference in the lives of customers across Australia accessing the **nbn**® network.
- All the tools and equipment you need, including a **nbn** work vehicle after six months.

- A versatile and valuable career steppingstone into telecommunications.
- An inclusive work culture that prioritises balance and wellbeing.

### What you need to apply for the Traineeship

- Be passionate and dedicated to delivering the best customer experience.
- Have a positive attitude and eagerness to learn.
- The ability to self-manage work
- A safety-conscious mindset
- Hold a current driver's license.

### Role locations and how to apply

**nbn** is recruiting 26 Customer Field Technician Trainees in the locations below. Apply via the **nbn** Careers site by midnight, 16 September 2022. The Traineeship commences from November 2022 (timing subject to change).

- Brisbane (x7) [see here](#)
- Sydney (x8) [see here](#)
- Melbourne (x5) [see here](#)
- Adelaide (x3) [see here](#)
- Perth (x3) [see here](#)

**Note** applications for a further 17 Customer Field Technician Trainees (Brisbane x7 and Sydney x10) will open in October 2022 for a February 2023 commencement.